Tourism Operations
School-Based Traineeship
2007

Training is delivered by TAFE NSW

This Traineeship will suit students wishing to gain a range of skills suitable for employment in the tourism industry. The training focuses on providing customer service and tourism advice, using various business technologies and communicating with customers from diverse backgrounds.

Working in the tourism industry involves:

- marketing tourist attractions
- guiding people to special sites and places
- arranging reservations and accommodation for international and local travel
- teamwork
- planning and organising events and managing travel related services

Samples of occupations students can aim for in the tourism industry:

- tourism consultant
- conference manager
- events coordinator
- sales officer
- specialist site guide
- tour guide
- public relations manager
- publicity and sales manager
- reservations clerk
- group tour coordinator

Outcome

- Certificate II in Tourism (Operations) qualification THT20502
- A career path into the Tourism industry
- Articulation in to a Traineeship for Certificate III Tourism (Operations).
- Advanced standing into the Certificate III Tourism (Operations) qualification THT20502

Course delivery

On the job and off the job and can be delivered face-to-face, flexibly or mixed mode

Commitment + Off the Job Delivery

You will be required to undertake a minimum of 100 days in paid employment over the period of the School-Based Traineeship. Work can be undertaken during school time, after school and during school holidays.

How will students be assessed?

Both on the job and off the job through written tests, project work & practical exercises

Unit value

Total of 4 units over two years towards your HSC

Eligible for UAI?

Yes

For further information about how to sign up to this School-Based Traineeship please speak with your Careers Advisor or visit our internet site at https://www.det.nsw.edu.au/vetinschools

Vocational Education in Schools Directorate, current as at November 2006