Training is delivered by TAFE NSW

The retail industry can provide students with a career path that can lead to higher executive levels within the retail industry. This Traineeship will suit students with an interest in the retail industry, either as a long-term career or in part-time or temporary retail jobs.

**Working in the retail industry involves:**
- excellent customer service skills
- stock control
- teamwork
- designing and creating displays
- using cash registers, scanners, computers, telephones

**Occupations in the retail industry:**
- buyer
- customer service assistant
- department manager
- human resource manager
- small business owner/manager
- stock controller / visual merchandiser
- manager/owner of a small business

**Outcome**
- Certificate II in Retail Operations qualification.
- Articulation into Certificate III Retail Operations
- Pathway towards a Traineeship in Retail Operations Certificate III.

**Course delivery**
*On the job and off the job* and can be delivered face-to-face, flexibly or mixed mode

**Commitment + Off the Job Delivery**
You will be required to undertake a minimum of 100 days in paid employment over the period of the School-Based Traineeship. Work can be undertaken during school time, after school and during school holidays.

**How will students be assessed?**
Both *on the job* and *off the job* through written tests, project work & practical exercises

**Unit value**
Total of 5 units over two years towards your HSC

**Eligible for UAI?**
Yes

*For further information about how to sign up to this School-Based Traineeship please speak with your Careers Advisor or visit our internet site at https://www.det.nsw.edu.au/vetinschools*